



# Expert Vicidial Customization Services

We build high-performance, tailored Vicidial solutions designed to maximize your agent efficiency.

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We are the  
King in VoIP  
World.



Founded in  
**2008**

# Welcome to Seamless Communication

Experience a new standard of call center excellence with our tailored Vicidial solutions built for your unique business needs.

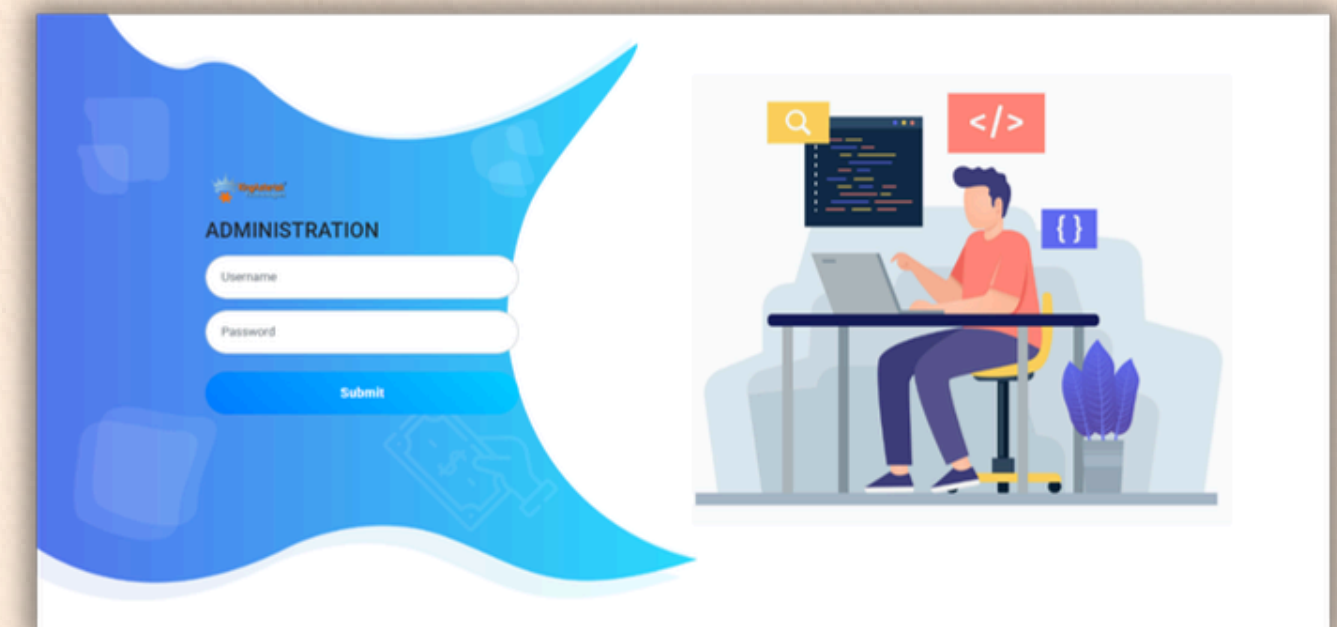
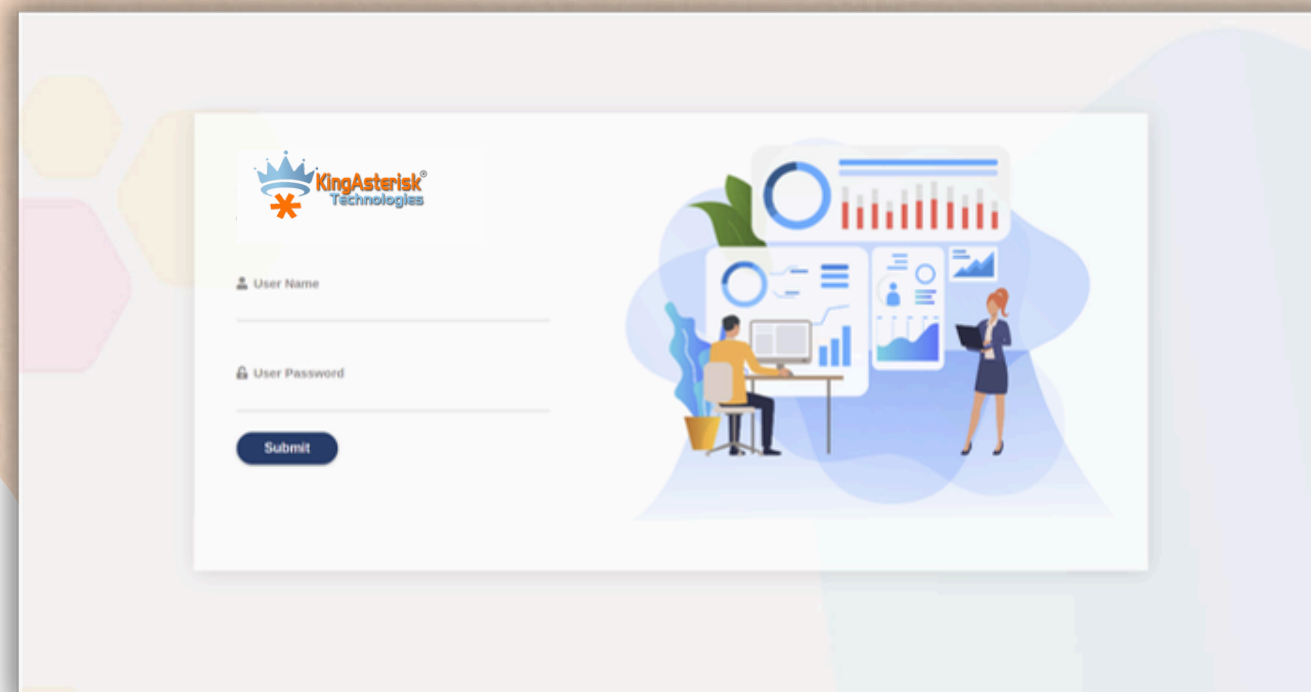
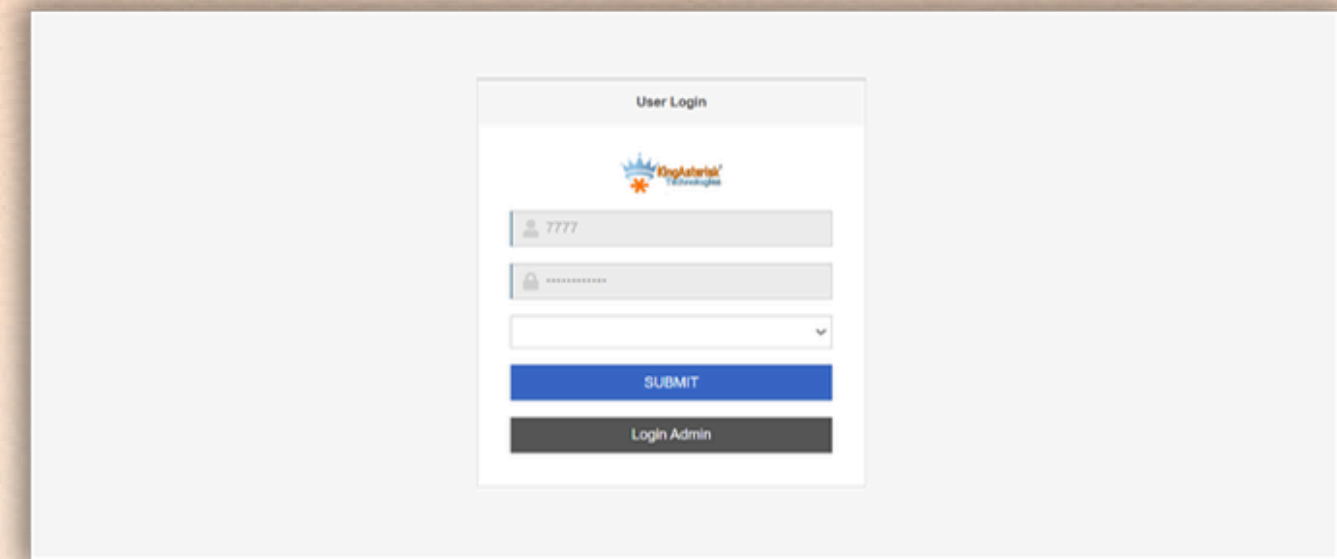
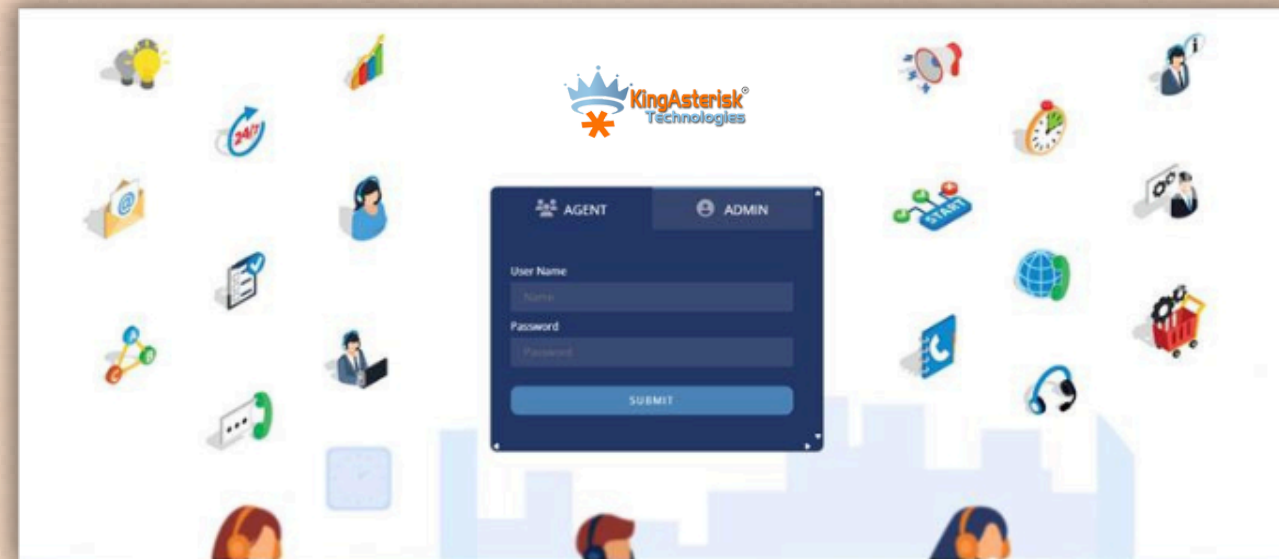


## About kingasterisk technologies

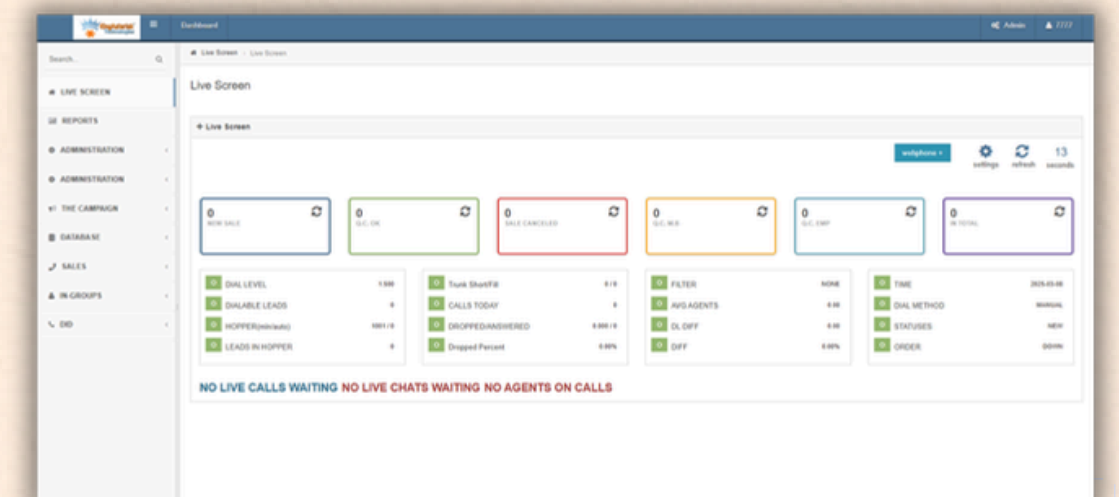
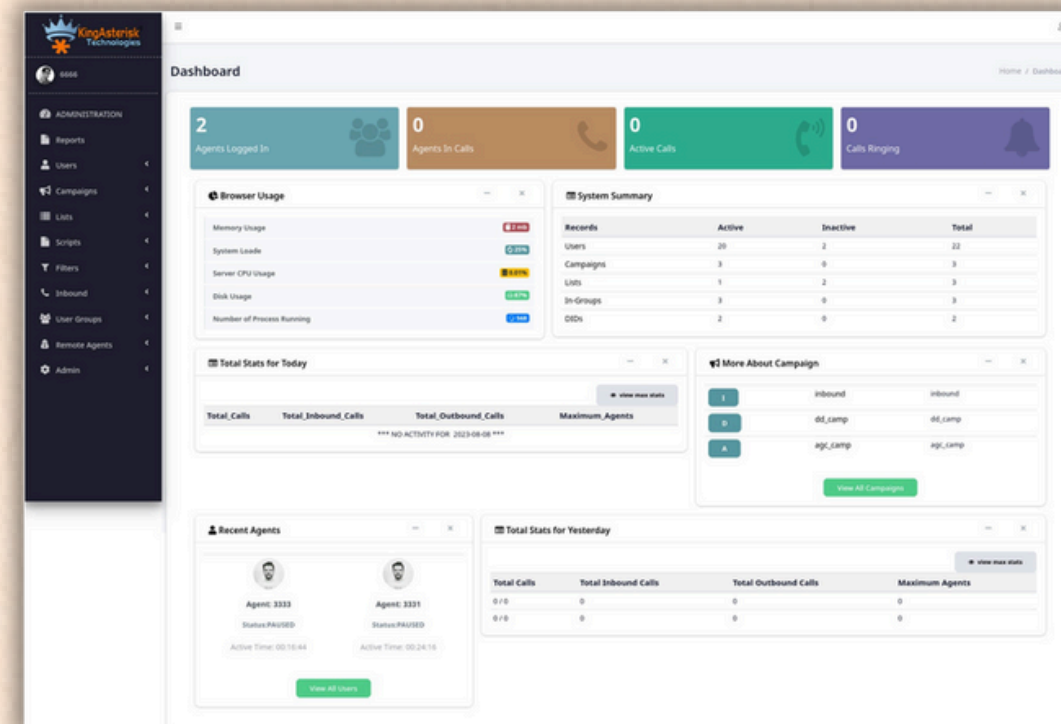
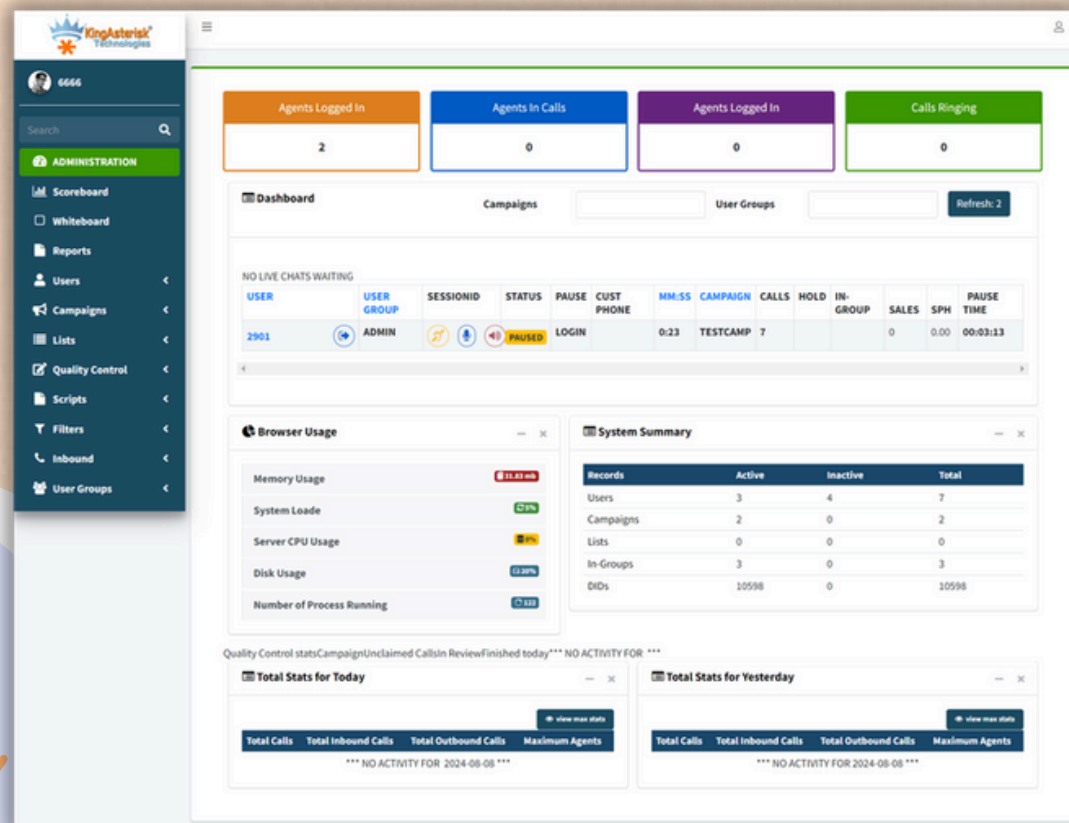
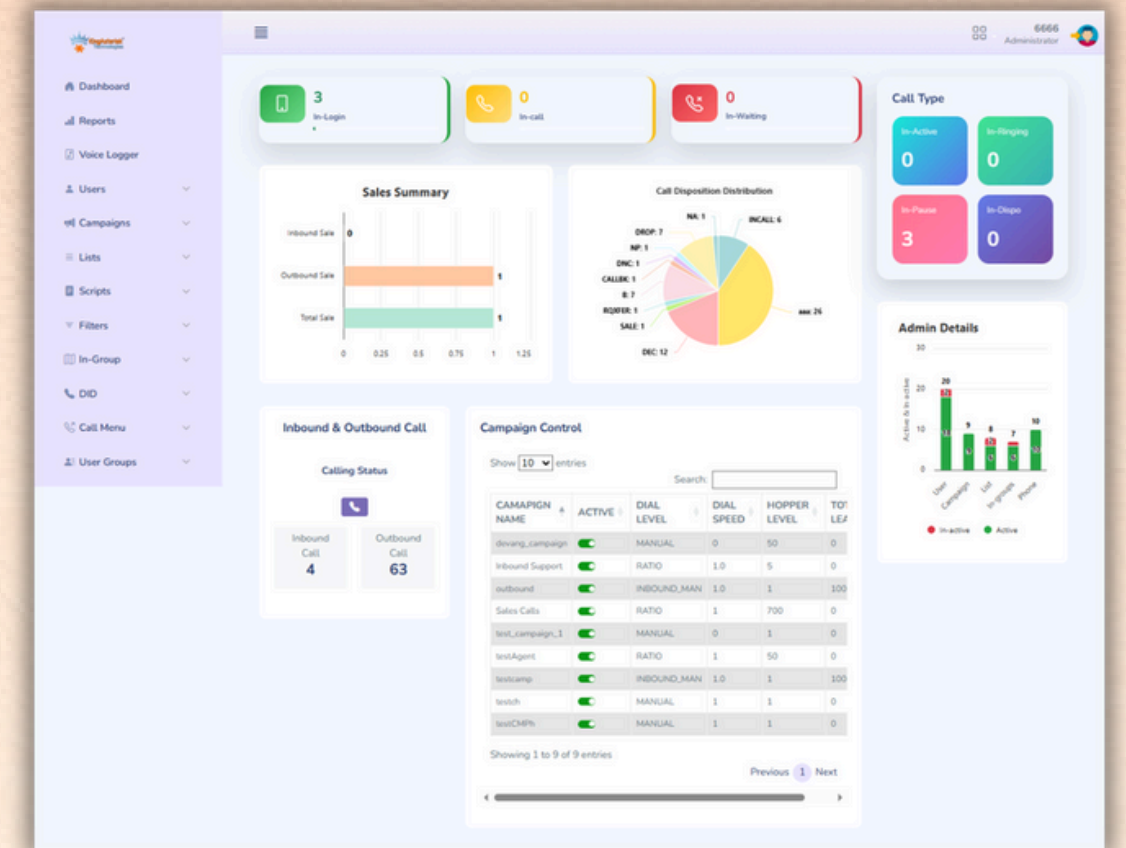
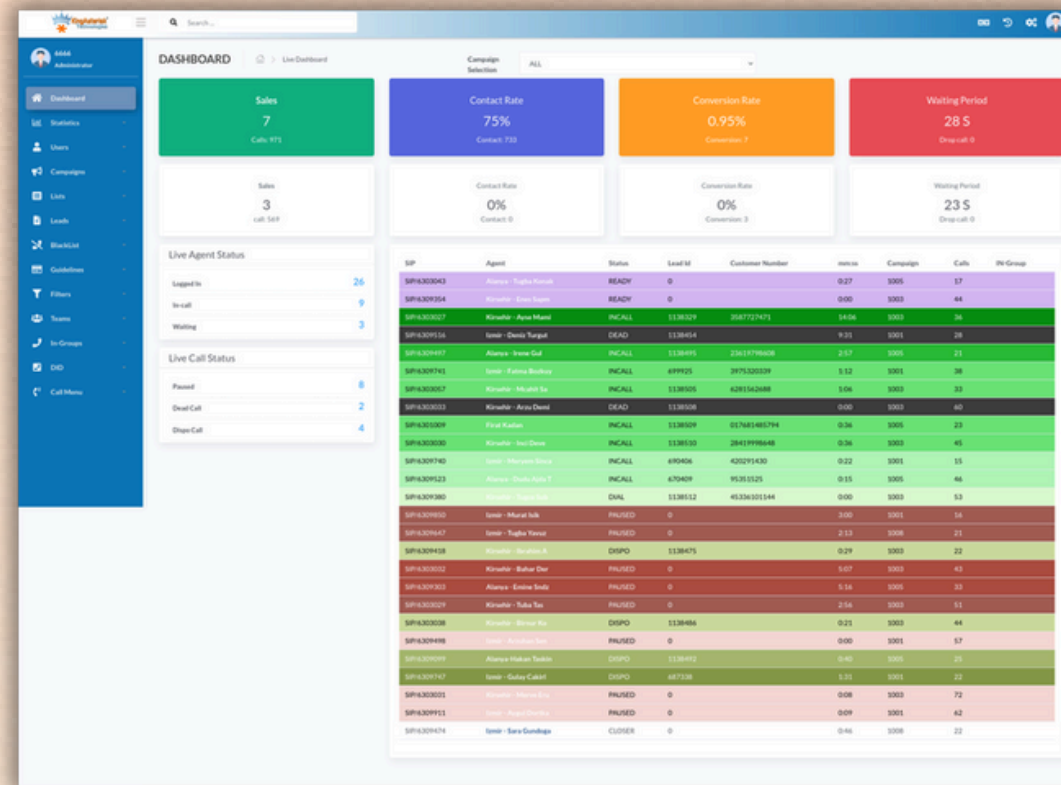
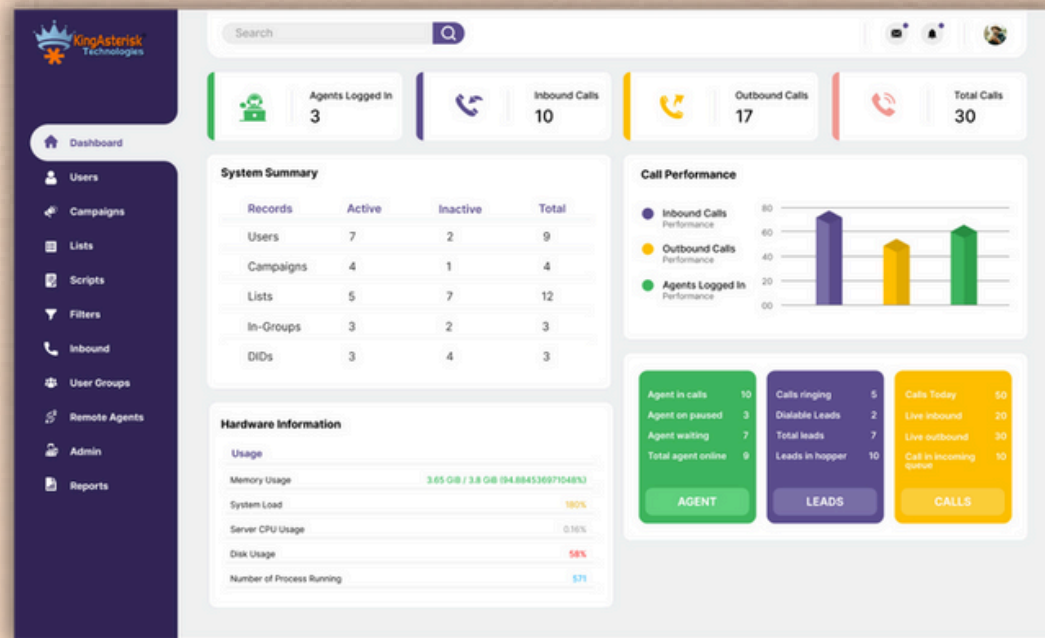
Kingasterisk Technologies is a global leader in contact center solutions innovation, specializing in robust, scalable communication infrastructures. With 15+ years of deep-rooted technical expertise, we empower businesses to optimize their workflow through high-end customization, 24/7 support, and open-source integrations.



# VICIdial Admin Login Panel

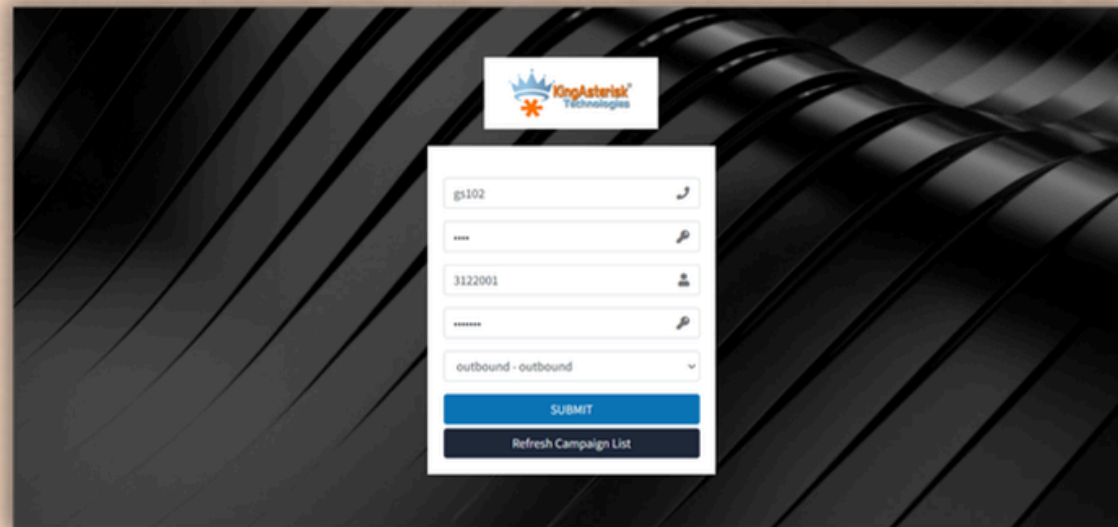


# VICIdial Admin Dashboard Overview





# VICIdial Agent Login Panel



KingAsterisk Technologies

Phone Login: gs102

Phone Password: \*\*\*\*

User Login: 3122001

User Password: \*\*\*\*

Campaign: outbound - outbound

SUBMIT

Refresh Campaign List



KingAsterisk Technologies

AGENT ADMIN

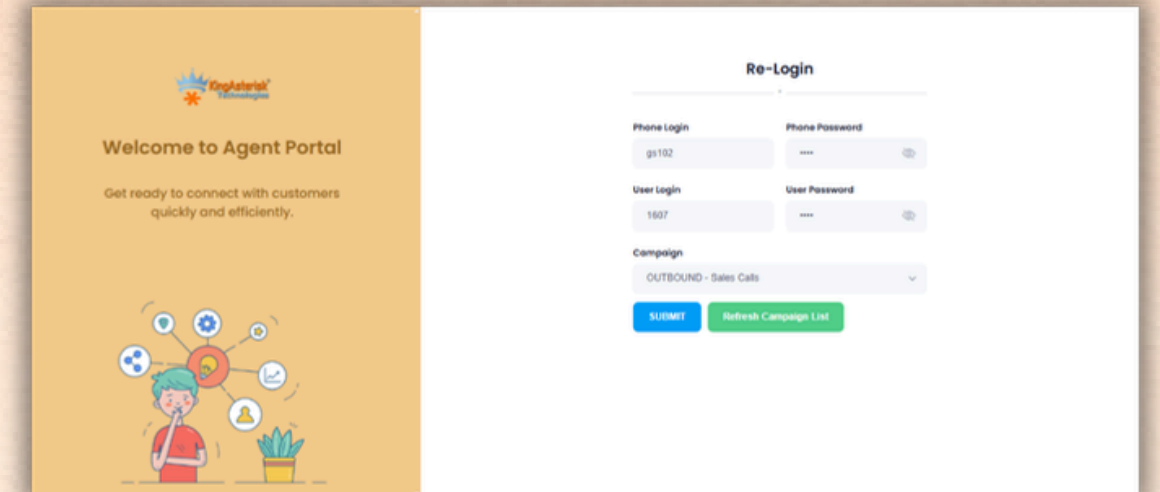
User Login: gs102

User Password: \*\*\*\*

Campaign: outbound - outbound

SUBMIT

REFRESH CAMPAIGN LIST



KingAsterisk Technologies

Welcome to Agent Portal

Get ready to connect with customers quickly and efficiently.

Phone Login: gs102

Phone Password: \*\*\*\*

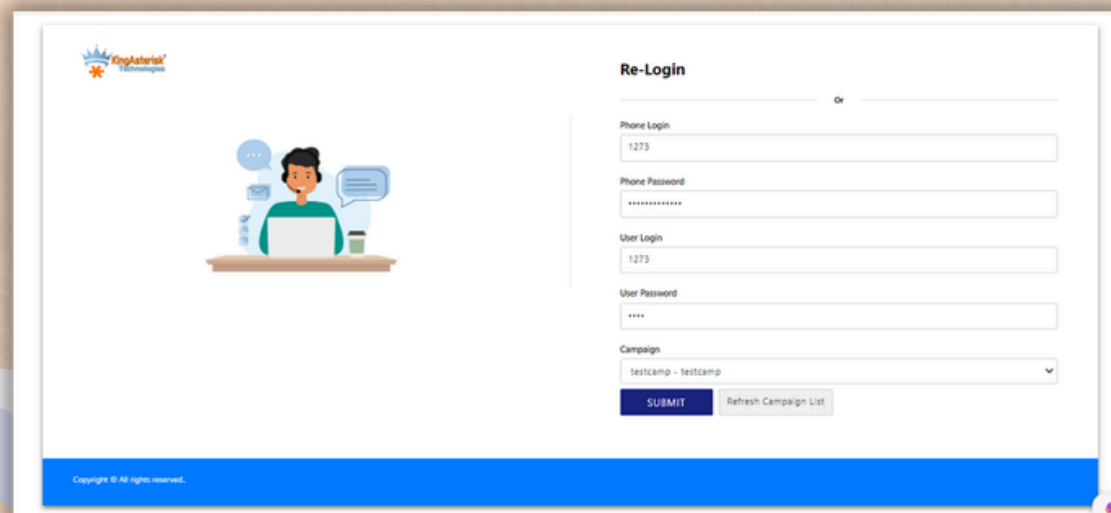
User Login: 1907

User Password: \*\*\*\*

Campaign: OUTBOUND - Sales Calls

SUBMIT

Refresh Campaign List



KingAsterisk Technologies

Re-Login

Phone Login: 1273

Phone Password: \*\*\*\*

User Login: 1273

User Password: \*\*\*\*

Campaign: testcamp - testcamp

SUBMIT

Refresh Campaign List



KingAsterisk Technologies

Re-Login

Phone Login: gs102

Phone Password: \*\*\*\*

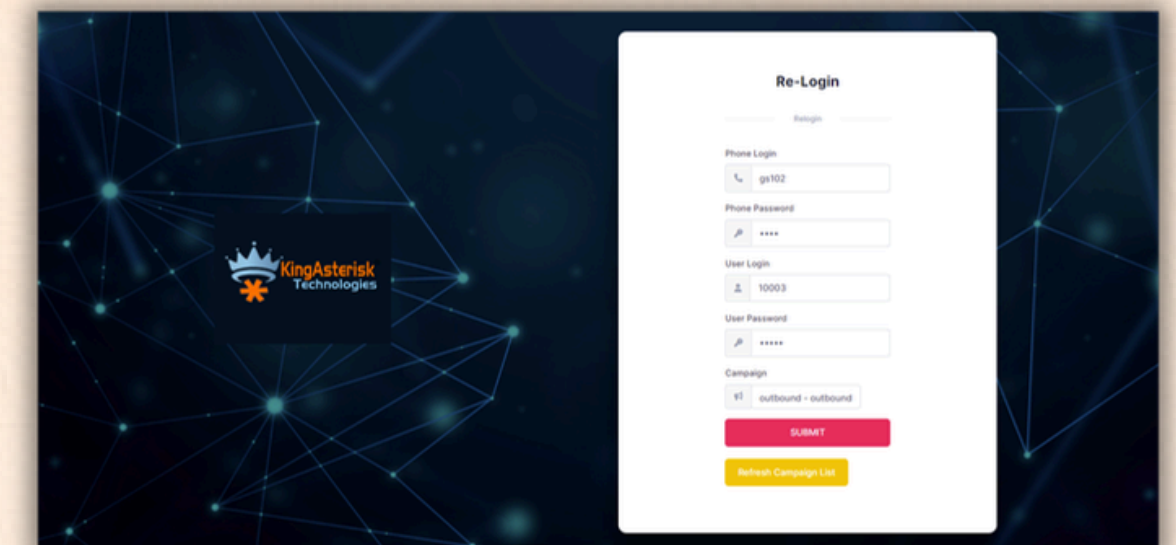
User Login: 3007

User Password: \*\*\*\*

Campaign: inbound - inbound

SUBMIT

Refresh Campaign List



KingAsterisk Technologies

Re-Login

Phone Login: gs102

Phone Password: \*\*\*\*

User Login: 10003

User Password: \*\*\*\*

Campaign: v1 outbound - outbound

SUBMIT

Refresh Campaign List

# VICIdial Agent Dashboard Overview

2023-04-28 11:09:50 agent102

Customer Information Script FORM

Title: First: MI: Last:

Address1: Address2:

Address3: City: State: PostCode:

Province: Vendor ID: Gender: U - Undefined Phone:

DialCode: Alt. Phone: Show: Email:

Comments: -History-

Start Recording

Disconnected

1 2 3 4 5 6 7 8 9 \* 0 # SEND CALL

2023-04-28 13:55:15

Paused:00:00:29 NO LIVE CALL

Customer Details

Title: First: MI: Last:

Address1: Address2: Address3:

City: State: PostCode:

Province: Vendor ID: U - Undefined DialCode: Show:

Form

Script...

Call Details

Live Calls in Your Session

Customer mask Guideline No Active CallBack View Call Log

Dial Control

You Are From: Call Duration: seconds

Start Recording

Recording

Start Recording

RECORDING FILE:

RECORD ID:

Call Detail

Calling (123456-7890 UID: MNRK1000000000000000) Waiting for Ring... 3 seconds

Customer Data

Title: First: MI: Last: Address1: Address2: Address3: City: State: PostCode: Province: Vendor ID: Gender: Phone: DialCode: Alt. Phone: Show: Email: CustomText:

Transfer - Conference

Conversation Result

DISPOSITION CALL: 1234567890 Hangup Agent

A - Answering Machine B - Busy CALLER - Call Back + BARR - Dead Air BC - Disconnected Number DEC - Disconnected Late SMC - DO NOT CALL W - No Answer XFER - Call Transferred

MP - No Pick Up Price SALE - Sale Made

Direct Dial

Dial Code: 1 Phone Number: Start Manual Dial Now

Form

Web Phone

Initiating...

1 2 3 4 5 6 7 8 9 \* 0 # End

1607 2023-01-04 15:16:28

Transfer Park Call View Call Log Agents View + NO CallBacks Pause Code Web Form Web Form 2 Web Form 3 Quick Transfer Hotkey inactive

1607

2023-01-04 15:16:28

Secure Call

Transfer Park Call View Call Log Agents View + NO CallBacks Pause Code Web Form Web Form 2 Web Form 3 Quick Transfer Hotkey inactive

1607

2023-01-04 15:16:28

Secure Call

Transfer Park Call View Call Log Agents View + NO CallBacks Pause Code Web Form Web Form 2 Web Form 3 Quick Transfer Hotkey inactive

Agents View WebPhone View Chat seconds

NUMBER OF CALLS 0 This Month:0

Q.C. OK 0 This Month:0

SALE CANCELED 0 This Month:0

BREAK TIME 00:00:00

RESUME 0

TOTAL SALES 0 This Month:0

STATUS: NO LIVE CALL

Call Information

Customer Time: Channel: Customer Information: RECORDING FILE: RECORD ID:

Manuel Call

1 Phone Number Dial Now

Customer Information

SCRIPT EMAIL

Anrede Vorname Nachname Geburtsdatum Debit Date Hausnummer Postleitzahl Telefonnummer IBAN Bank Name BIC Account Code Amount Comments

Agents View 2024-03-27 14:56:13

NO LIVE CALL

Other Links

RECORDING FILE: RECORD ID:

0 Total Calls

0 Call Backs

0 Calls in Queue

Phone Number:

First: Last: MI: Title: Gender: U - Undefined Address1: Address2: Address3: City: PostCode: Province: Vendor ID: Phone: DialCode: Alt. Phone: Show: Email: Comment: s

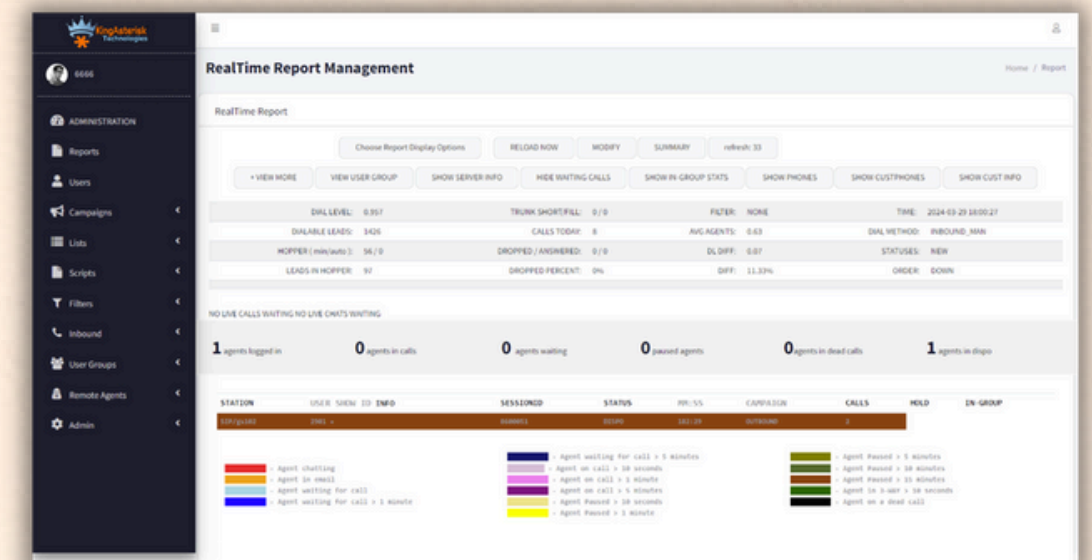
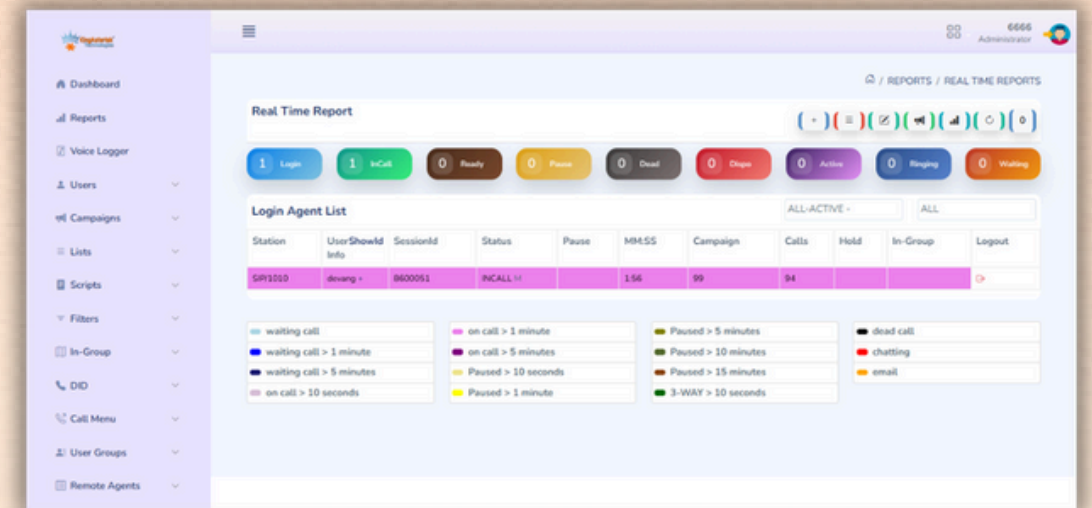
DISPOSITION CALL:

Web Phone

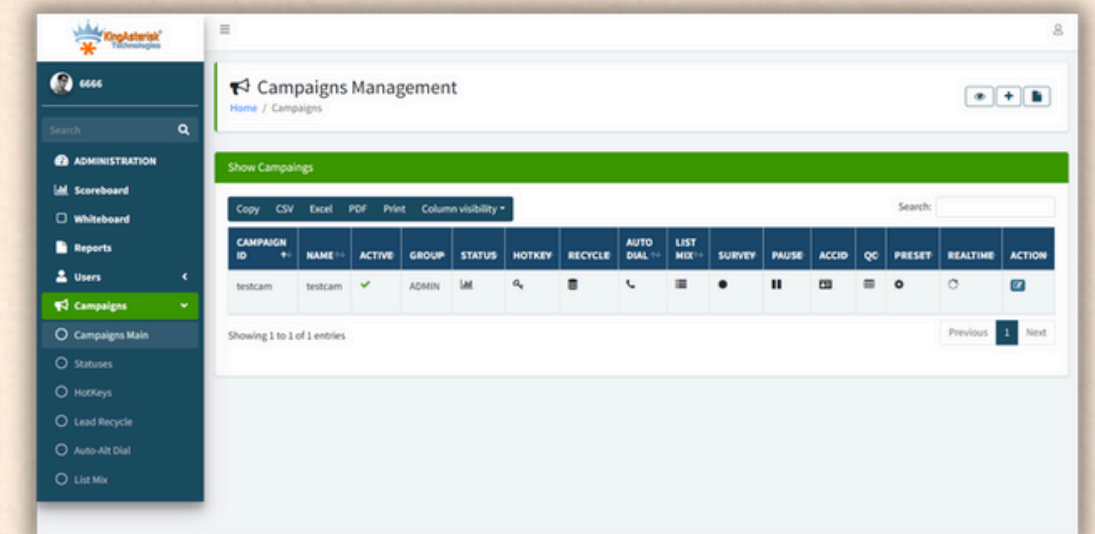
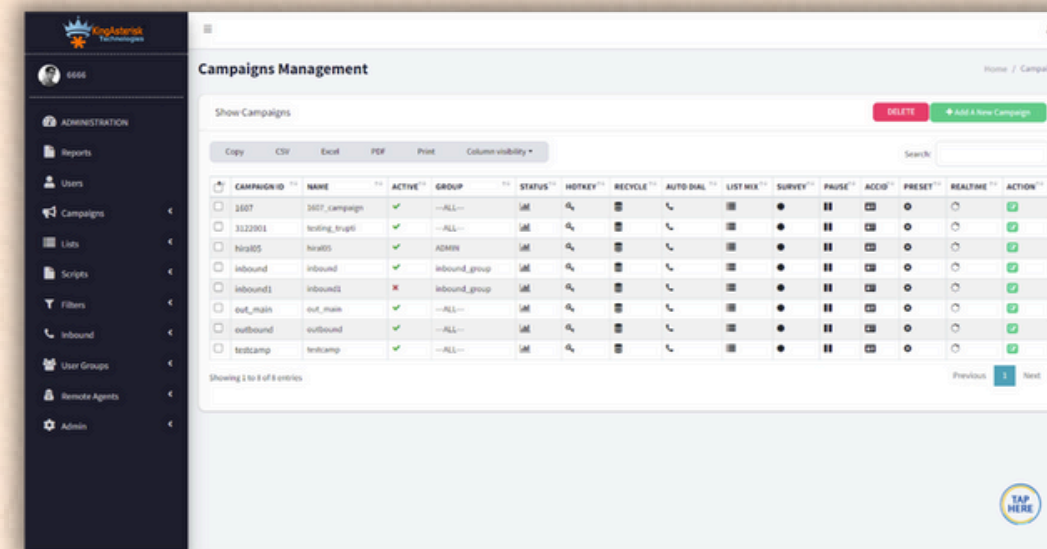
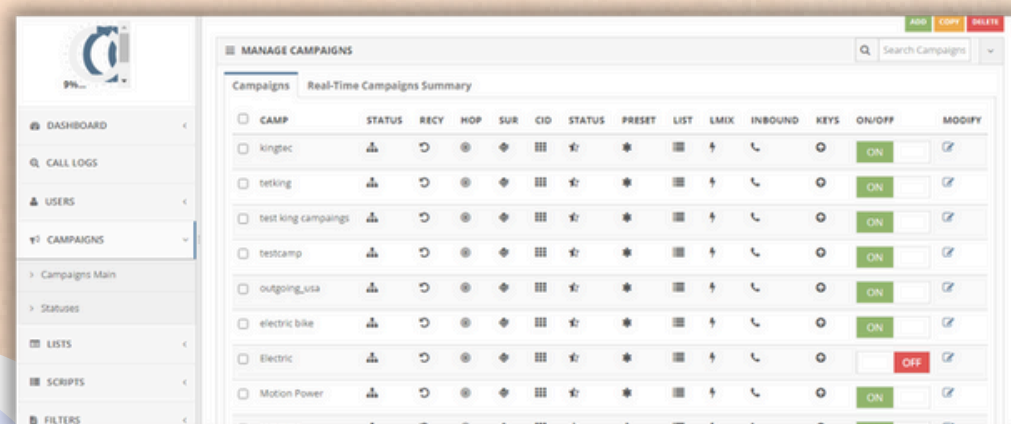
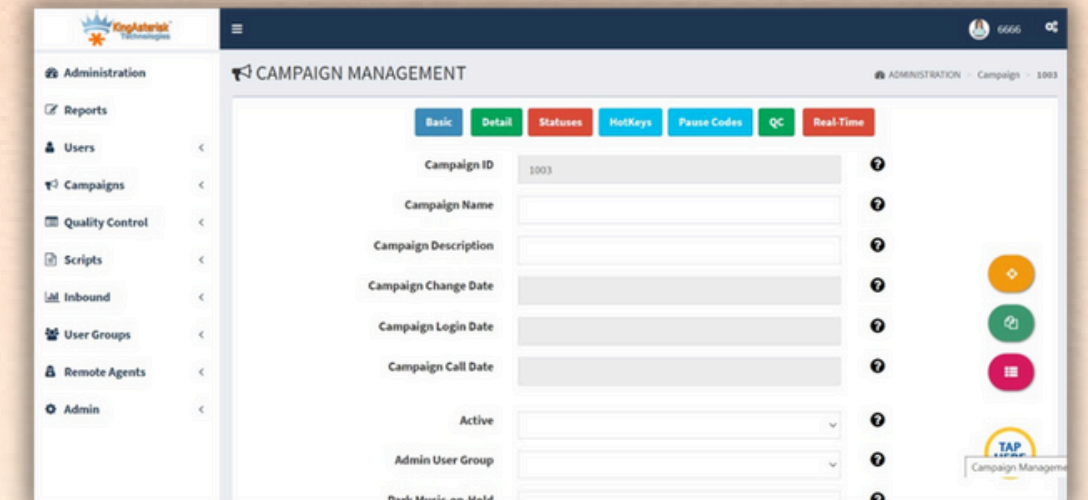
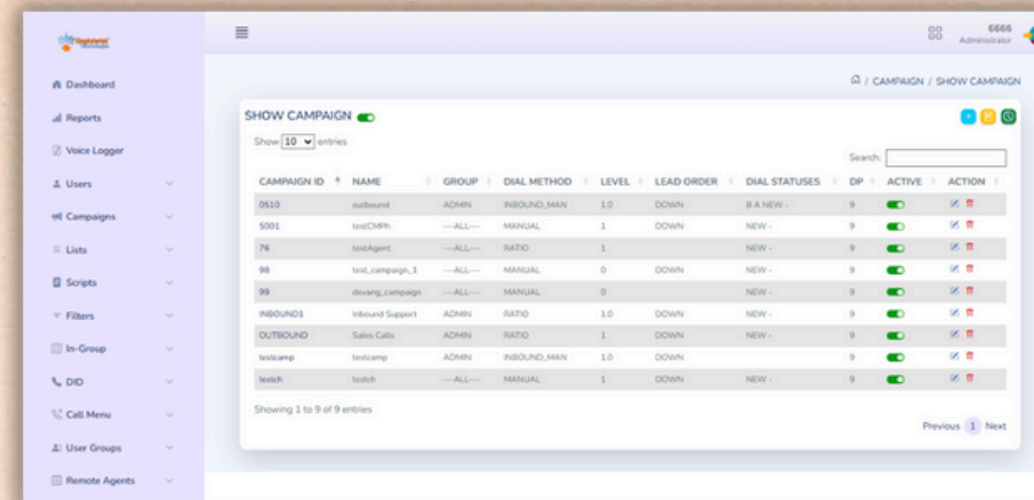
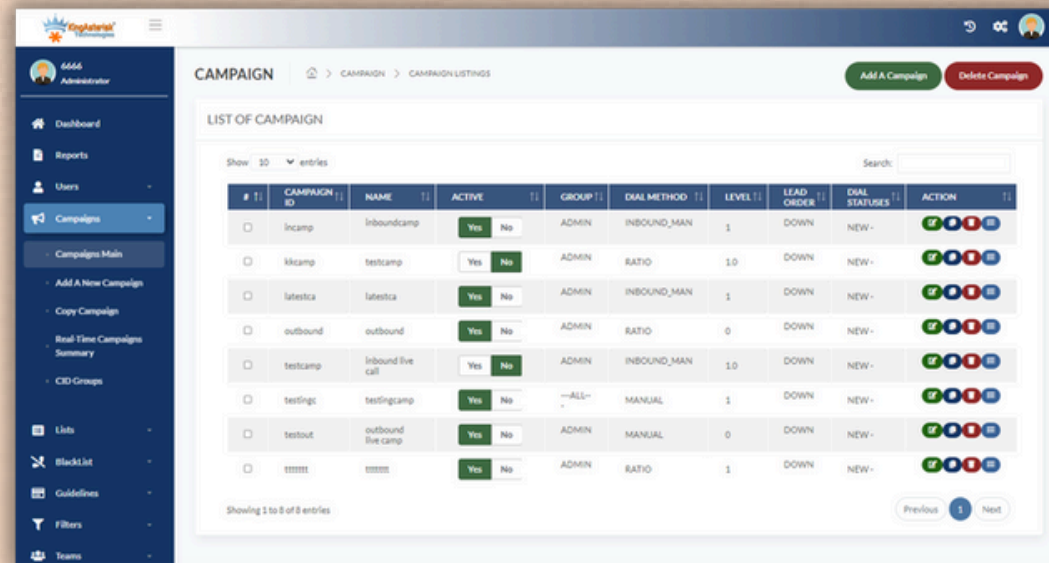
Initiating...

1 2 3 4 5 6 7 8 9 \* 0 # End





# VICIdial Campaign Management





# Real-Time Demo Of The Solution

Schedule a live walkthrough of our custom Vicidial interface to see how we streamline your operations and boost agent productivity.

<https://demo.kingasterisk.com>



**Explore Most Language Demo in The World**

**Our Multi-Language  
Dialer Opens Doors to  
International Markets,  
Enabling Seamless  
Communication  
Worldwide**







# Contact Us



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+1 (786)-414-2610



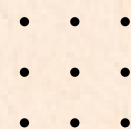
<https://kingasterisk.com>



[king@kingasterisk.com](mailto:king@kingasterisk.com)



kingasterisk sales



Please note that KingAsterisk Technologies is dedicated exclusively to delivering contact center solutions. We do not provide VoIP routes, DID numbers, servers, or any type of hardware. We also do not offer dialer systems on a rental or hosted basis. Our Trusted Solutions bring results within a week globally.